## **Quarks Flow: your security analysis hub**

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## How to make sure that files received, sent or transiting through my organization are safe without exposing any data?

## **KEY USES CASES**

Q

- Malware hunting: Manual file analysis
- Self-service malware detection: users submit their files
- Automate file analysis: Security & SecDevOps tools submit files via API
- Incident Response: IR teams analyze files in bulk and at scale after a breach

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## **INITIAL PROBLEM SOLVED**



### **Analyzing files**

How to manage the analyses? Several analyses at the same place? Distributed system vs centralized?

How fast can you extract the files? How much space to store them? For how long?

1) **Obtain** the files

2) Send the files to whom will analyze it

3) Do all the required **analyses** 

How to send the files? To whom? In what order? « Interesting » probes? 4) Gather and store the **reports** 

*How should the results be searchable? Post-processing? How to display the results?* 

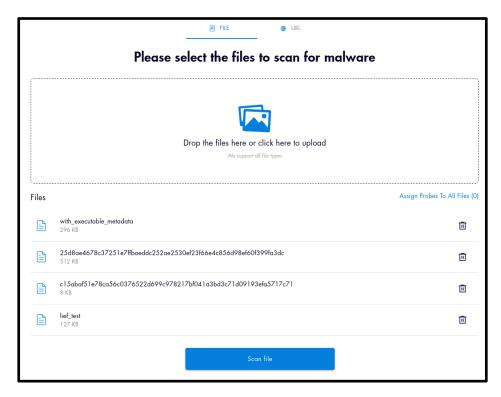
### **DEMO #1: IRMA**



irma	Incident Respo Malware Analy	nse sis
Selection > Uploa	nd > Scan   Search	
	eicar,plain	;
Drop your files in here	eicar.com.bd:	:
Or choose them with this: Choose file	vanced settings	
	parameters	
	nd force a new scan for the file Force scan	
	probes to scan the file(s) with McAfeeVSCL 🖌 ClamAV	
	for malwares	

### IRMA v1 (2015)

## DEMO #2: QFLOW



QFlow v1 (2022)

## FROM IRMA TO QFLOW





#### Goal: scaling probes

#### Pros

- Easily "manually" clone probes to scale
- Fine tuning for performances (I/O, RAM,...)

#### Cons

- Hypervisors are dependent on the host OS and hardware
- No "on demand" configuration

Bash scripting powered (Install time: 1 day – a lot of manual configuration in scripts)

### Goal: Improving installation

#### Pros

Build and configure vm automatically

Cons

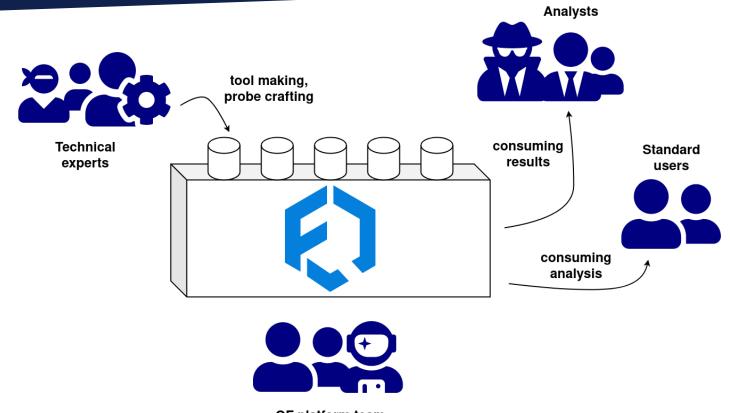
- Hypervisors are dependent on the host OS and hardware
- No "on demand" configuration
- More packages dependencies

Ansible to deploy, Vagrant to manage (VM) (Install time: still 1 day – less manual configuration, more external dependencies)

# **Product** Build, ship, run a platform: the actors

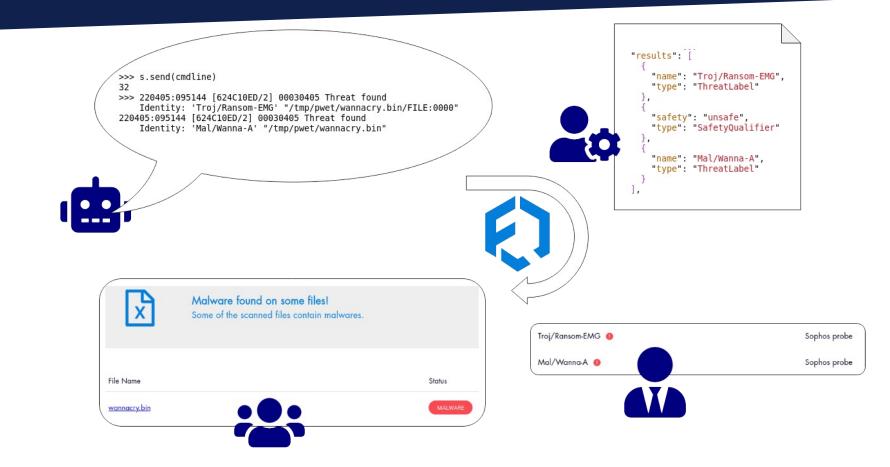


## **DIFFERENT ACTORS**



QF platform team

## **USERS: DIFFERENT EXPECTATIONS**





### Building a platform: more than a tech challenge!!

#### Builders

- Developers: code the backend, frontend...
- Job: the platform needs people with experience in security
- Infra: operate the run

#### Users

- Define personas for your users
- Tests both the platform with people matching

your personnas

UX / Marketing

Product management

## Build and Ship vs. Build or Ship



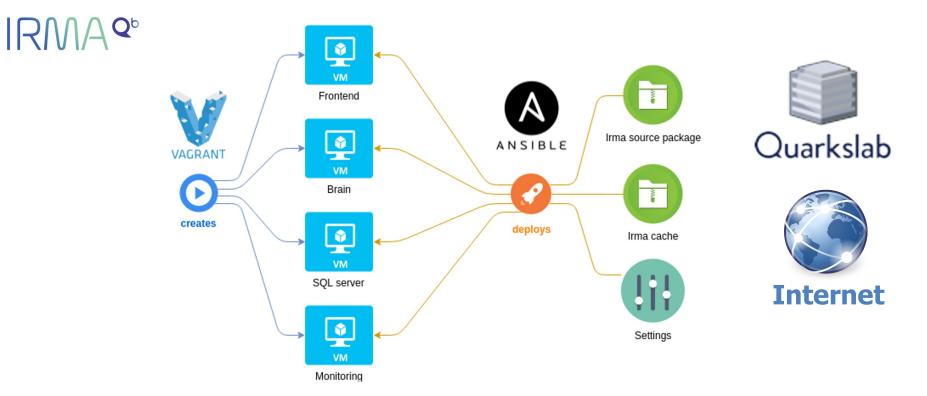
## **IRMA ARCHITECTURE**

BRAIN PROBE FRONTEND C 50% ontend ap PROBE **B**RabbitMO C C C C PROBE C G PostgreSQL SQLite C CELERY AMQP SFTP HTTP HUG

#### **IRMA Overview**

## **IRMA INSTALLATION**





## **ADDING A PROBE IN IRMA**



# $\mathsf{IRMA}^{\mathbf{Q}^{\mathsf{b}}}$

- 1. Create new VM
- 2. Relaunch complete installation

Install == update

#### **CHALLENGES ADDRESSED BY QUARKS FLOW**

## Q

#### Scalability

- VMs (probes) can be cloned depending the number of files to analyze
- Disks must be fast, enough RAM to avoid swapping
- System configuration on demand not easy

#### Extensibility

- Adding a probe to IRMA requires to create
  - a VM and relaunch the complete installation

#### Deployment flexibility

- VMs virtualize at hardware level, hypervisor required, full OS installation
- Installation done « on site » fetching pieces from our servers AND the Internet

#### Observability

• Single VM for the core part with several services

## **QUARKS FLOW IS THE NEW IRMA**

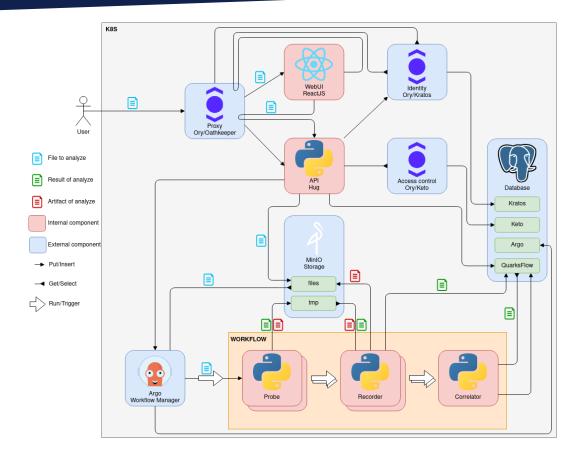




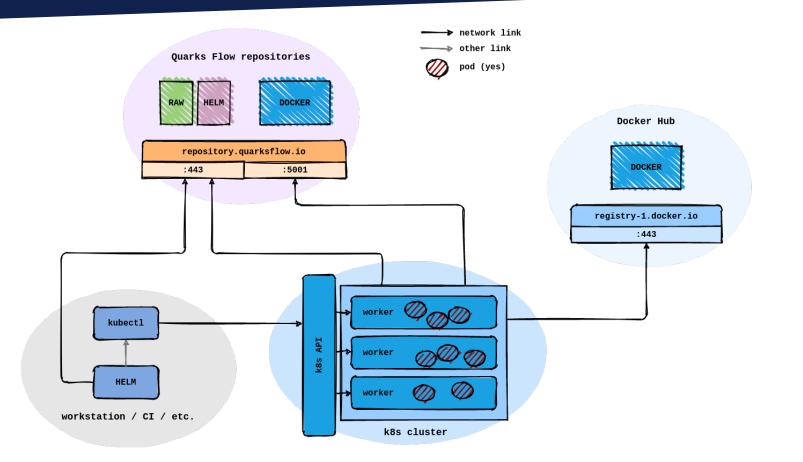
- Started in 2020
- + A complete rethinking of IRMA: new architecture, new technologies, new interface
- Based on Docker and Kubernetes

## **QUARKS FLOW ARCHITECTURE**

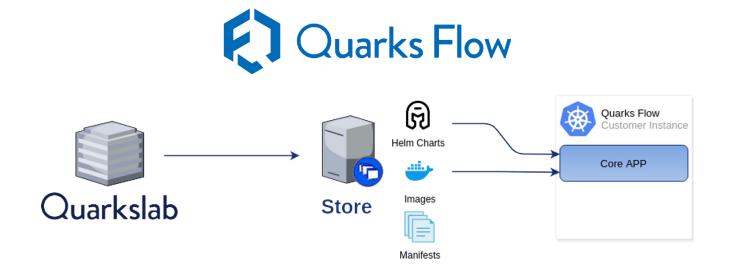




### **QUARKS FLOW SHIP**

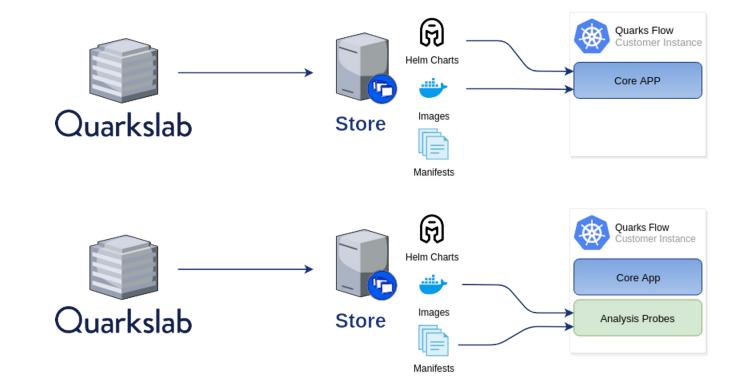


## **PACKAGING: INSTALLATION THROUGH HELM**



## All CORE & PROBES components are installed from our server

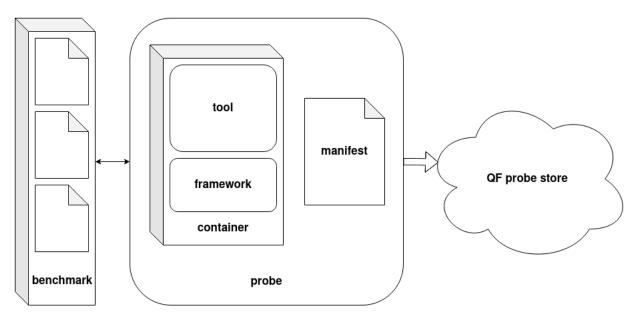
# PACKAGING: INCREASE DETECTION WITH NEW PROBES



## DRAW ME A PROBE







#### **CHALLENGES ADDRESSED BY QUARKS FLOW**

## Q

#### Scalability

- Resources optimization with
  Containers and k8s
- k8s Auto-scaling
- Dedicated nodes according to services

#### Extensibility

- Probes catalog
- Dual catalogs (Qb vs. Customer)

#### Deployment flexibility

- Packaging with helm charts
- Automated deployment on-premise, airgap mode, cloud

#### Observability

#### Micro-services

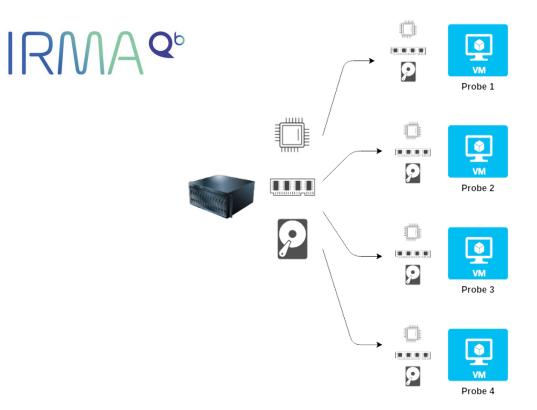
k8s tools + external apps such as Jaeger,
 Fluentd, Prometheus, Grafana or the ELK stack

## Run (and Scale)



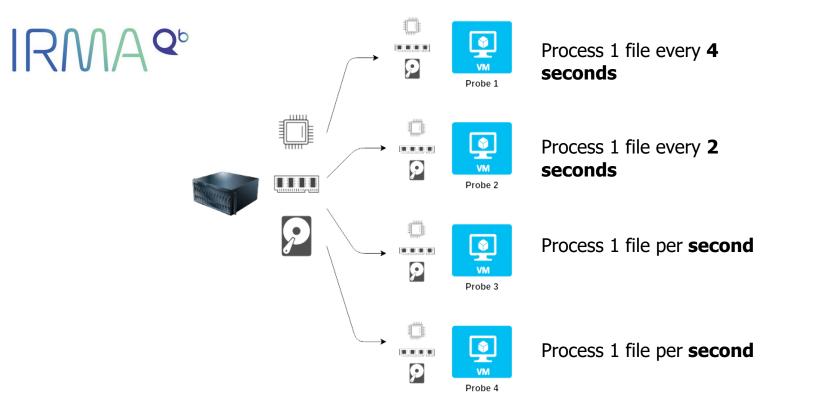
## SCALING WITH VMS





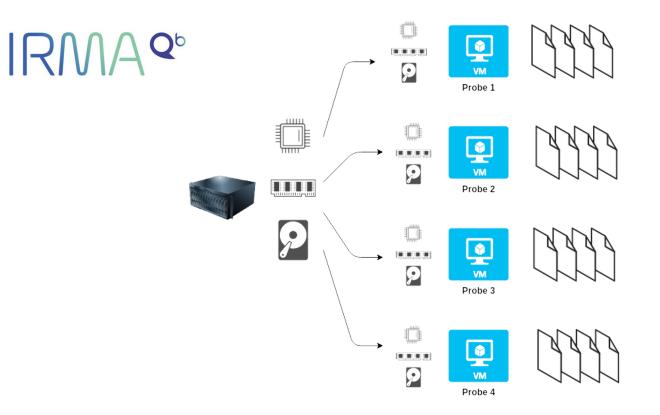
## SCALING WITH VMS





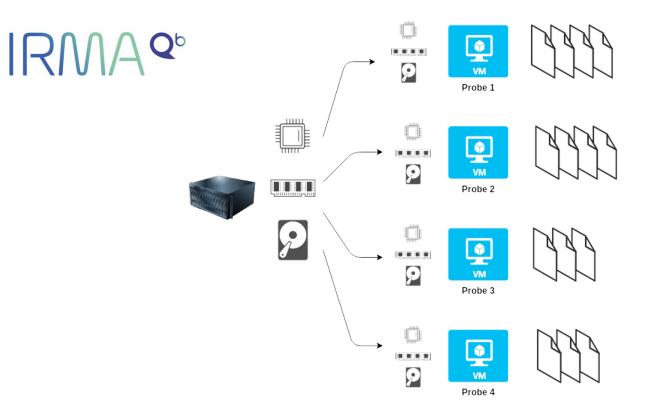
## SCALING WITH VMS (T=0)





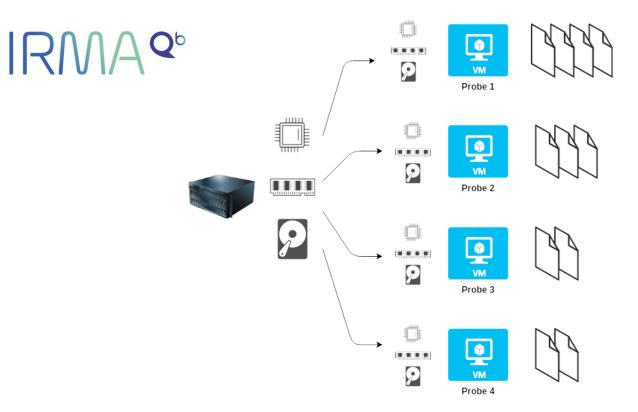
## SCALING WITH VMS (T=1)





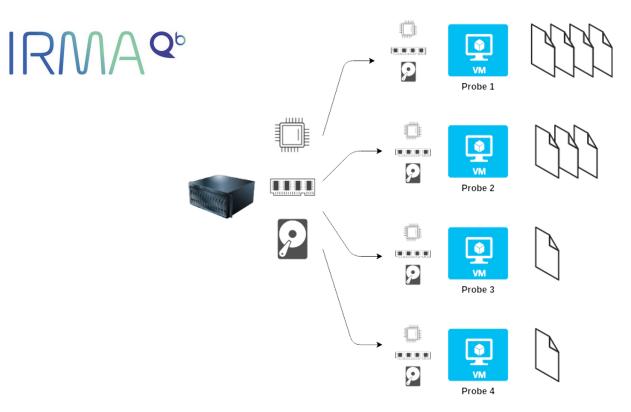
## SCALING WITH VMS (T=2)





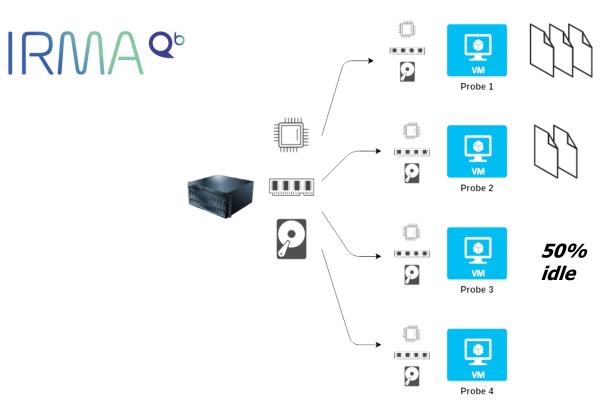
## SCALING WITH VMS (T=3)





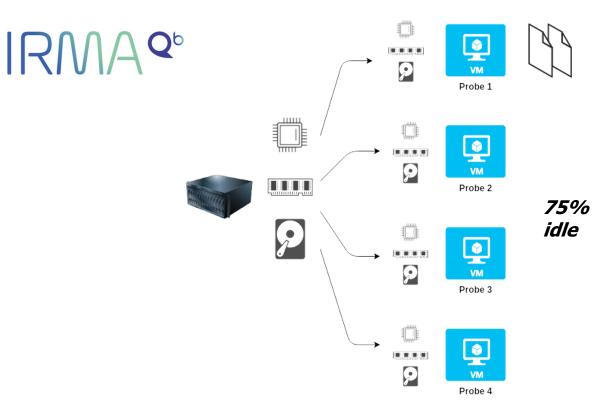
## SCALING WITH VMS (T=4)





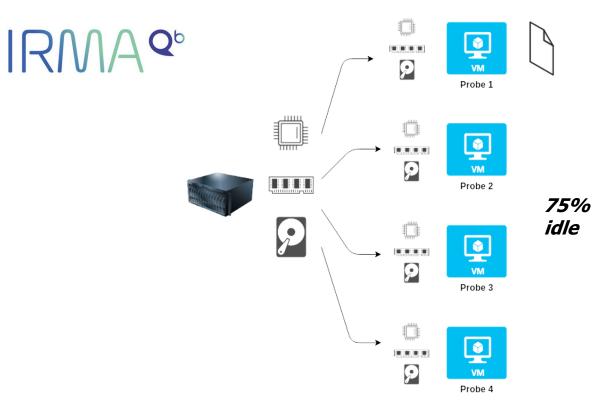
## SCALING WITH VMS (T=8)





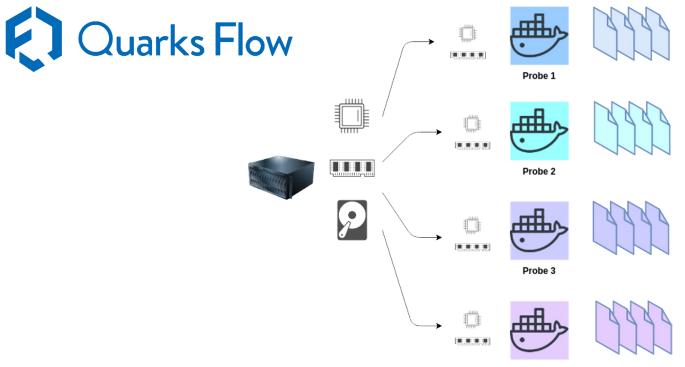
## SCALING WITH VMS (T=12)





## SCALING WITH CONTAINERS (T=0)

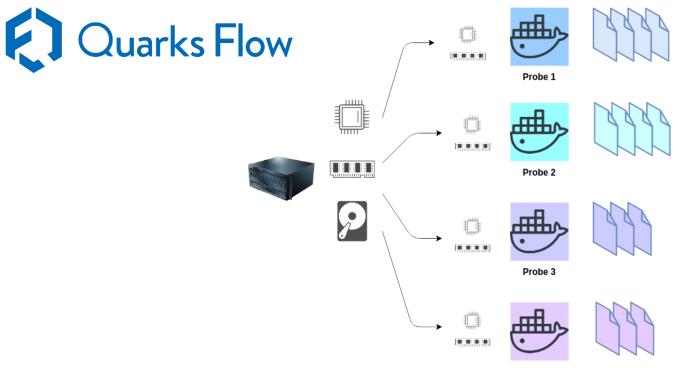




Probe 4

## SCALING WITH CONTAINERS (T=1)

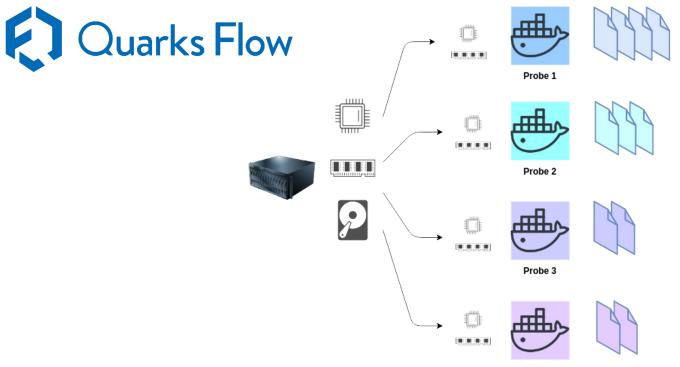




Probe 4

## SCALING WITH CONTAINERS (T=2)

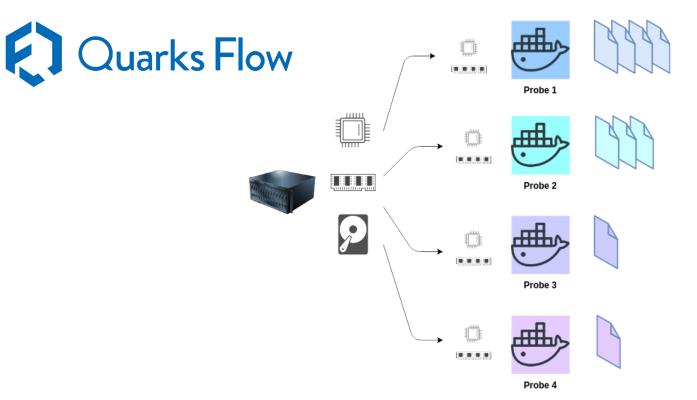




Probe 4

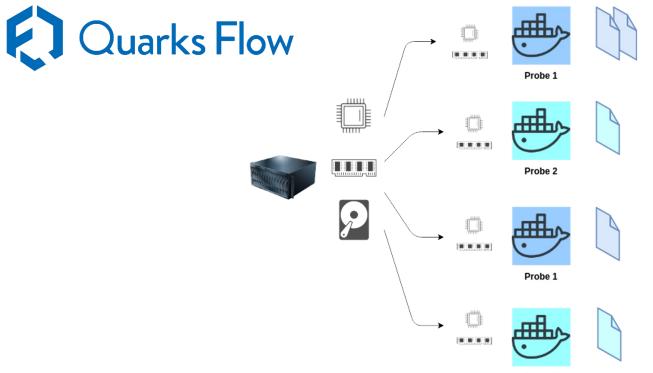
## SCALING WITH CONTAINERS (T=3)





## SCALING WITH CONTAINERS (T=4)

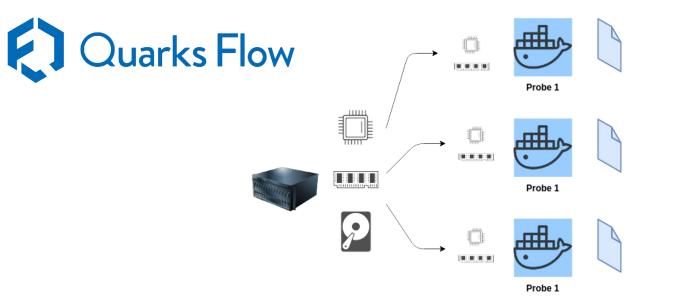






## SCALING WITH CONTAINERS (T=6)





# Moving from a single tenant on premise platform to a multitenant SaaS platform



## SAAS PLATFORM



#### Benefits for operating a SaaS platform

- Ability to monitor the usage of customers
- Ability to create, update and manage subscription plans
- And associate them to subscription plans and manage renewals

#### Cautious: data isolation

- Tenant information added to every data
- API enforcing access control over data

## Enough ?

## **PRIVACY IN SAAS PLATFORM**

#### The problem: uploading files is expensive

- Amplified by the mass scanning (e.g. API in clouds)
- Solution #1: send a hash, upload only if file is unknown yet
- New problem #1: a user can test hash known by the platform

#### The solution: proof of ownership

HMAC(tenant\_id, hash(file))

Data isolation is not trivial, we play to much with side channels

## What is the best AV? Automation!



## DISCLAIMER



Our use case:

- Only static analysis of files
- No runtime (no EDR / "holistic" AV / magic bullet)

## **EVALUATE AND MUTATE**



### Question: Is this file a malware? [y/n]

#### Protocol: mutation based

- **Control** : default group with no mutation
- Append: add random bytes to a file
  > Spots hash based engines
- **Dropper**: stupid exe embedding the file in the data section (no obfuscation)
- **Certifake**: add a spoofed Windows certificate (with a wrong signature)

#### **Results:**

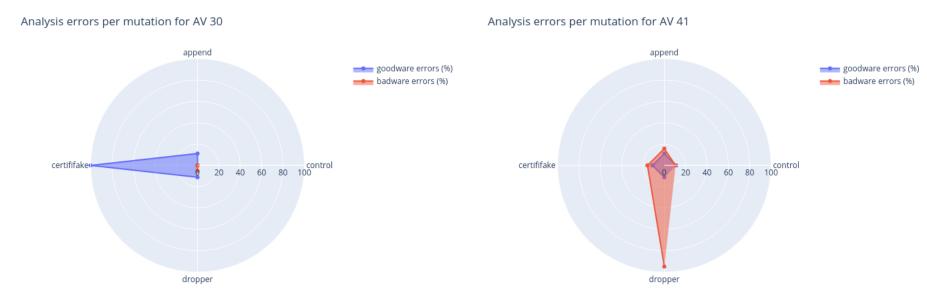
- False positive (goodware): safe file detected as malware
- False negative (badware): malware detected as a safe file

Simple tests to understand detection strategies

## **BLACK BOX BEHAVIOUR ANALYSIS OF AVs**



### Question: Is this file a malware? [y/n]



#### Automation allows to test for 1 engine capabilities...

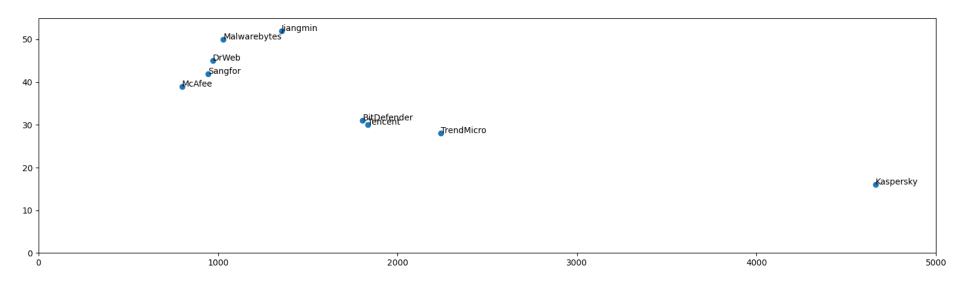
## WEAPONS RACE



- Automation allows to test for 1 engine capabilities... but who cares?
- Does stockpiling engines (AV, EDR, whatever) really improve detection?
  - > Without talking about costs, maintenance
- Or we can be smart and choose wisely?

#### **Problem:** maximize the detection coverage

## **COVERAGE IS THE KEY**



#### Legend

- **X-axis**: redundancy (intersection), mutually detected samples
- Y-axis: gain, how many *new* samples are detected

## Conclusion



## WHAT WE HAVE LEARNED

#### Technology changes quickly and opens new possibilities

- > Adopt too early and you will have something not stable
- > Adopt too late and you will not find resources
- The challenge was technical, but also cultural
  - > A shift from consulting to building products
  - > A shift from geek only to marketing, sales, PM, PMM, ...

## **FUTURE PLANS**



- Advanced Multitenancy: optimize resource management, application-level tenant configuration and customization
- White labeling and cobranding
- **Custom workflow** analysis
- **UI/UX Improvements**: i18n, power-user features, improved administration UI

# Want to build your future security analysis hub?

- Now: private PoC
- June: private SaaS
- September: open SaaS

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